

Dexter Williamson

+1 314 703 8238 • dexter.williamson1@gmail.com • Saint Charles, MO 63301
• **WWW:** <https://github.com/DexterWilliamson>

Summary

Enthusiastic and detail-oriented professional with a robust skill set in programming, data analysis, and software troubleshooting. Proven experience in developing tools to enhance team productivity and efficiency. Adept at handling and maintaining servers, showcasing strong technical acumen and a proactive approach to problem-solving. Demonstrated ability to work both independently and in collaborative team environments. Eager to contribute to a dynamic team and drive success through technical expertise and a strong work ethic.

Skills

- **Programming Languages:** Python, SQL, C/C++, Java
- **Tools & Platforms:** SonarQube, SourceTree, Jenkins, Bitbucket, Artifactory
- **Operating Systems:** Linux
- **Specializations:** Server Management, Software Troubleshooting, Data Analysis, Jira

Experience

03/2022 - 02/2024

Billing Analyst I, **Charter Communications**, Saint Louis, MO

- Developed a Python tool for employees to clean and validate data, improving data processing efficiency.
- Maintained low margins of error to ensure quick and accurate data processing.
- Utilized SQL for database queries and Excel for less intensive tasks.
- Met daily production environment deadlines, ensuring timely task completion.
- Conducted peer reviews to uphold accuracy and quality of work.
- Collaborated with team members to coordinate and complete tasks effectively.
- Created comprehensive documentation as required.
- Led meetings and presented new technologies to leadership.

07/2020 - 12/2021

Asset Identification Specialist, **Didion Orf Recycling**, Saint Peters, Missouri

- Performed scheduled inventory counts and supply audits using Excel.
- Identified hardware issues in PCs, laptops, servers, and implemented troubleshooting methods for quick resolution.
- Improved layout and workflow to increase production efficiency.
- Developed new methods for data storage and shared data management.
- Created processes to enhance turnaround time, driving company growth.
- Participated in a 6S environment, promoting workplace organization and efficiency.
- Assisted Tier I and Tier II technicians in troubleshooting and resolving technical issues.

Education

Expected in 05/2026

Bachelor Of Science, Computer Science And Programming
Southern New Hampshire University, New Hampshire, OH